

## MSF e-Course Access

Please review the minimum system requirements before attempting to access the MSF Basic eCourse:

### Minimum System Requirements

- Internet connection: Broadband connections work best. The *MSF eCourses* are video intensive.
- Browser support: Current versions of Chrome, Safari and Firefox are all supported. For Internet Explorer, version 10 or above is supported.
- Be sure JavaScript is enabled on your browser.
- The *eCourses* render best on a desktop computer with at least 1024x768 resolution.
- The *eCourses* require Adobe Flash so they will not work on an iPad.
- The *eCourses* are not optimized for mobile phones or modern tablets.
- You will need access to a printer at the end of the courses to print a completion certificate.

To get to the e-Course, open your email confirmation letter, and click on the link under “e-Course Website” in the “eCourse Login Credentials” of your letter.

<i>eCourse Login Credentials</i>			
Name	Username	Password	eCourse Website
schemm, briana	<a href="mailto:bwombacher@svia.org">bwombacher@svia.org</a>	mmz9engf	<a href="http://elearning.msf-usa.org/">http://elearning.msf-usa.org/</a> 

(You can click on the link for the website, or you can click on the little arrow to the right of the link that points upwards to the right. Either will take you to the website.)

That will bring you to the following log-in screen:

**MSF**  
MOTORCYCLE  
SAFETY FOUNDATION®

MSF Basic eCourse

You are not logged in.

Home ▶ Login to the site

**User Login**

Login here using your username and password  
(Cookies must be enabled in your browser) ?

Username/Email Address

Password(CaSe Sensitive)

Remember username

[Forgot your username or password?](#)

Not registered yet? [Click here](#) to register.

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**Frequently Asked Technical Questions**  
(click the question for the answer)

1. I only see a blank white page when I click to enter the eCourse.
2. My certificate is not enabled even though I completed the eCourse.
3. My certificate is showing December 31, 1969 as the date.
4. The eCourse doesn't load correctly on my iPad, (or any other tablet).
5. My video will not start or load.
6. If I cannot finish my online course in one sitting, do I have to start from the beginning or will it save where I last left off?
7. I cannot log into the eCourse and seem to have locked myself out

Enter in your Username and Password from your confirmation letter, and click on Login.

eCourse Login Credentials			
Name	Username	Password	eCourse Website
schemm, briana	<a href="mailto:bwombacher@svia.org">bwombacher@svia.org</a>	mmz9engf	<a href="http://elearning.msf-usa.org/">http://elearning.msf-usa.org/</a>

Login here using your username and password  
(Cookies must be enabled in your browser) ?

Username/Email Address

Password(CaSe Sensitive)

Remember username

[Forgot your username or password?](#)

Not registered yet? [Click here](#) to register.

Once logged in, the system will ask you to change your password for security purposes:

MSF  
MOTORCYCLE  
SAFETY FOUNDATION®

MSF Basic eCourse

You are logged in as Briana Schemm (Logout)

Home ▶ My profile settings ▶ Change password ▶ Briana Schemm ▶ Change password

You must change your password to proceed.

Change password

Username/Email bschemm@msf-usa.org  
Address

The password must have at least 8 characters

Current password\*

New password\*

New password (again)\*

Save changes

There are required fields in this form marked \*.

You are logged in as Briana Schemm (Logout)

Re-enter your current password in the top field called “Current Password”.

Current password\*

Enter a new password of your choice in the second field called “New Password”.

New password\*

Re-enter your new password in the third field called “New Password (again)”:

New password (again)\*

Then click “Save Changes” at the bottom of the page.

Save changes

Once you have updated your password, you'll be taken to your profile page:

The screenshot shows the MSF Motorcycle Safety Foundation public profile page for Briana Schemm. At the top left is the MSF logo, which consists of a red triangle containing a white silhouette of a motorcyclist, followed by the text "MSF MOTORCYCLE SAFETY FOUNDATION®". To the right of the logo, it says "You are logged in as Briana Schemm (Logout)" and "English - United States (en\_us)". Below the logo, the profile title "Briana Schemm: Public profile" is displayed. A red navigation bar contains the links "Home", "My profile", and "View profile". Underneath, the user's name "Briana Schemm" is shown. To the left is a placeholder for a profile picture. To the right, the following information is listed: "Country: United States", "City/town: Irvine", and "Last access: Thursday, August 7, 2014, 11:31 AM (1 sec)". A "Change Password" link is located below this information. At the bottom of the profile section, there is a row of five small images showing people at motorcycle safety events. Below these images, it says "You are logged in as Briana Schemm (Logout)".

Click on the word "Home" that is just below your name in the upper left:

This is a close-up screenshot of the MSF public profile page. It shows the MSF logo and the profile title "Briana Schemm: Public profile". Below the title, a red navigation bar contains the links "Home", "My profile", and "View profile". The word "Home" is circled in red, indicating it is the link to be clicked.

This will get you to the Basic eCourse home page.

To continue to the course, click on the words "Basic eCourse":

MSF MOTORCYCLE SAFETY FOUNDATION®

MSF Basic eCourse

You are logged in as Briana Schemm (Logout)  
English - United States (en\_us)

Home

My courses

Basic eCourse

To register for the MSF Basic eCourse, please click here.

You are logged in as Briana Schemm (Logout)

You'll be brought to the following page:

MSF MOTORCYCLE SAFETY FOUNDATION®

Basic eCourse

You are logged in as Briana Schemm (Logout)  
English - United States (en\_us)

Home > BeC Turn editing on

**MSF Basic eCourse**

Upon completion of the Basic eCourse, you will be able to print a completion certificate that is valid for 30 days. If you are taking the eCourse as a requirement of a hands-on training course, the eCourse must be completed less than 30 days prior to the class start date. If you have completed the eCourse more than 30 days before the class start date, you must re-take the eCourse (you can re-take it for free) by logging into the eCourse server and checking the "Start new attempt" checkbox.

[Click Here to Begin](#)

MSF Basic eCourse

**MSF Basic eCourse Completion Certificate**

Once you complete the course, you can print your certificate below.

Completion Certificate

Important Note: If you have completed the course and the link above is not enabled or the date shown on the certificate is incorrect, please ensure that you have allowed the last slide in the course to play through to completion (until the voice-over ends).

**MSF Support**

If you'd like any assistance or have any questions, please feel free to contact us at [msfsupport@msf-usa.org](mailto:msfsupport@msf-usa.org). Please also check the Frequently Asked Technical Questions document below as the answer to your question may already be here.

Frequently Asked Technical Questions

Click on "Click Here to Begin":



Then click on “Enter” at the bottom of the next screen:

MSF  
MOTORCYCLE  
SAFETY FOUNDATION®

## Basic eCourse

You are logged in as Briana Schemm (Logout)  
English - United States (en\_us)

Home > BeC > MSF Basic eCourse > MSF Basic eCourse

MSF Basic eCourse

MSF Basic eCourse  
Number of attempts allowed: 6  
Number of attempts you have made: 0  
Grading method: Last completed attempt  
Grade reported: None

Enter

You are logged in as Briana Schemm (Logout)

You have now started the MSF Basic eCourse:

MSF Basic eCourse

MENU 1. Course Introduction

RiderCourse Program Objectives

Gunner Wright  
Actor/Motorcyclist

NAV HELP GLOSSARY EXIT

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To exit the eCourse at any time, click on the “Exit” button at the bottom right corner of the video screen. The system will save where you leave off, and will continue from this point the next time you enter the eCourse.

NAV HELP GLOSSARY EXIT

## Obtaining the eCourse certificate

Once you have completed and passed the MSF Basic eCourse, wait until the audio on the final slide has fully played itself through. (This is important because if you do not, you will not be able to access your certificate, as the program will think you are not finished.) When the audio is finished and you have received the message that you have completed, click on “Exit” in the bottom right corner of the screen to get you back to the eCourse menu:



In the eCourse menu, click on the link in the middle section that says “Completion Certificate”:

A screenshot of the MSF Basic eCourse menu. The page title is 'Basic eCourse'. In the top right corner, it says 'You are logged in as Briana Schemm (Logout)' and 'English - United States (en\_us)'. Below the title bar, there is a red navigation bar with 'Home &gt; BEC' and 'Turn editing on'. The main content area has three sections: 1. 'MSF Basic eCourse' with a paragraph of text and a red 'Click Here to Begin' button. 2. 'MSF Basic eCourse Completion Certificate' with a paragraph of text and a red circle around a 'Completion Certificate' link. 3. 'MSF Support' with a paragraph of text and a 'Frequently Asked Technical Questions' link.

This will open up your certificate so that you can print.

If you need further assistance, please contact the **MSF Support Desk** at [msfsupport@msf-usa.org](mailto:msfsupport@msf-usa.org), or (949) 727-3227 x3158, Monday through Friday, 8:00am-4:30pm Pacific Time.